

#### **2024 ANNUAL REPORT**



#### Dear Friends,

**2024** has been a time of change and progress at Catholic Charities Washtenaw County! As I come to the end of my first year with CCWC, I am amazed at all we have accomplished this year, and how much we have to look forward to as we look ahead to 2025.

As a ministry committed to serving our neighbors experiencing challenges and complex needs, it is our privilege to walk alongside them as a talented and dedicated team of staff and volunteers, in partnership with other nonprofits, faith communities, and supporters. We have many things to be grateful for this year, including:

- Our transition from Catholic Social Services of Washtenaw County to Catholic Charities Washtenaw County, highlighting our alignment with Catholic Charities organizations across the US, as well as emphasizing the role of charity and compassion in our work
- The development of our Love in Action Strategic Plan, which will guide our steps for the next three years, with key focus areas of Mission, Service, and Resources and Relationships
- Providing needed food and household items to more than 2,000 of our Washtenaw County neighbors at our Northside Food Pantry
- Strengthened connections with our community, resulting in outstanding support, including over \$642,000 in donated goods and more than \$1.3 million in total private gifts
- Ensuring safe and dignified aging in place support for over 130 seniors

- Securing housing, employment, social support, and other stability services to more than 340 Returning Citizens
- Accompanying 135 women throughout their pregnancies and the first year of their children's lives through our Pregnancy Case Management program

You will read much more about these accomplishments, as well as learn more about our programs, our team, and the persons we serve, in this report. I hope you will be as inspired as I am by not just the impactful services we offer, but by why and how we extend them. It is truly a gift to be part of this good, hard, and important work, and your support is essential to its success.

Many things have changed at Catholic Charities Washtenaw County this year, but one thing has remained the same—our mission, to share the love and presence of Christ in our

community through acts of compassion and mercy in a manner that respects the inherent dignity of every person. Your support, your prayers, and your partnership are greatly appreciated as we carry this mission forward into the next chapter of CCWC's story!



In Christ,

#### Sunnie Johnson-Lain

President and CEO, Catholic Charities Washtenaw County



I am deeply honored to have been elected as the Board Chair of Catholic Charities Washtenaw County, and I look forward to joining all of you in ensuring another successful year of sharing the love and presence of Christ in our community. Our new three-year strategic plan emphasizes our focus on Love in Action with a continued emphasis on our Mission. Pope Francis has proclaimed a Jubilee year in the Catholic Church for 2025 with the theme of "Pilgrims of Hope" which emphasizes the journey of faith and the role of hope in navigating life's challenges.

We are encouraged to trust in God's Providence and extend that hope to others. Since hope is not optimism, but rather an insistence to seek the good, anchored in God, to see difficulties clearly, yet to pursue action rather than despair, Catholic Charities is poised and committed to actively provide essential services to those in need in the spirit of our Jubilee Year. On behalf of our Board of Directors and dedicated leaders and team members at Catholic Charities, we are deeply grateful for your support, and we look forward to walking with you as Pilgrims of Hope in our community and demonstrating our Love in Action.

Nancy Graebner-Sundling

Board Chair, Catholic Charities Washtenaw County

#### **BOARD OF DIRECTORS**



For more than 65 years, Catholic Charities Washtenaw County has had the privilege of facilitating adoptions for both infants and children in the foster care system who are eligible for adoption. Each year, CCWC brings families together through a supportive and open adoption process. One adoptive couple recently shared: "The biggest reason we chose CCWC was the level of pregnancy counseling birth mothers receive, allowing them to fully weigh their options and to hopefully feel fully at peace with choosing adoption if they do. Our son, Elliot, has been thriving and brings such light to our life. We are eternally grateful to CCWC for helping us grow our family."

We at CCWC are honored to play

a role in building beautiful families!

ADAPTIONS FINALIZED

Sunnie Johnson-Lain

President and CEO

Nancy Graebner-Sundling

Chai

**Deacon John Goff** 

Vice Chair

Jim Birchler

**Treasurer** 

Marty Bodnar

Secretary

Sara Atwell

**Father James Conlon** 

Aimee Godfrey

Jesus Gonzalez

Sally Guindi

James (Jay) Hughes

Fr. Brendan Walsh

Trustee Emeritus

#### **EXECUTIVE TEAM**

#### **Kristin Anderson**

Director of Re-Entry Services

#### Rebecca Furru

Director of Behavioral Health and Family Services

#### Sunnie Johnson-Lain

President and CEO

#### **Kasey Kerr**

Director of Senior Services and Quality

#### Laura Regan

Director of Finance

#### **Cindy Reznick**

Director of Human Resources

#### Laurie Wilcox

Director of Operations



4925 Packard Street | Ann Arbor, MI 48108

(734) 971-9781

ccwcwashtenaw.org



## 3981 COUNSELING SESSIONS



### BEHAVIORAL HEALTH SERVICES

A growing program of Behavioral Health Services at CCWC is support for people struggling with Substance Use Disorder (SUD). Recently, a graduate of one of CCWC's SUD support groups shared: "I felt comfortable and very interested in what was going on in class. I am ready for a change in my life. It was fun and we all built a good bond. I feel that all of us really do want a successful sober future. I am on a road to recovery, and I feel better than ever!"





FOOD PANTRY

8,319
SERVED THROUGH
THE FOOD PANTRY

Melissa\* was employed all her life, until she had a life altering injury that resulted in her inability to work. Like many clients at CCWC's Northside Food Pantry, Melissa lives in subsidized housing, and has been coming to the pantry for over twenty years. Items provided by the pantry fill in the gaps when her very limited food stamps don't cover things like needed household supplies.

\* Name changed to preserve confidentiality

Pregnancy
Counseling
and Case
Management

199 Home Services

269 Behavioral Health Services

342 Re-Entry Services

483
Resource Advocacy

753
Washtenaw Child
Advocacy Center

899 Substance Use Disorder 90 Marriage Preparation

69 Waiting Child Adoption and Foster Care Licensing

68 Foster Care

63 Domestic Violence Services

52 Newborn Adoption

25 Grandparents Raising Grandchildren

24 Volunteer
Caregiver Respite

8,319
Food Pantry

#### II,787 TOTAL PERSONS SERVED

## \$646 AMOUNT OF AVERAGE GIFT

3% Diocese of Lansing \$167,790

6% Miscellaneous \$390,806

6% Program Service Fees \$376,857

In Kind Contributions \$661,618 2% Special Events \$139,658

**57%**Public Funds \$3,437,220

Contributions and Private Grants \$843,779

\$6,017,728 TOTAL REVENUE 88%
OF REVENUE
WENT
DIRECTLY TO
PROGRAMS
AND SERVICES

5% Development \$315,985

9% Management and General \$527,543



## RE-ENTRY SERVICES

CCWC recently received a call from a Muskegon County grandmother, who explained that her grandson was set to be paroled into Muskegon County. As his only support there, she was concerned that, due to her age, she would not be able to handle the stress of supporting him and that he would fall into old habits with people he knew in the area. She asked CCWC's Re-Entry staff to help him to parole to Washtenaw County, where he had additional family support and prospects for a fresh start.

The Re-Entry team contacted the assigned parole agent to facilitate a transfer to Washtenaw County. He has since been paroled, is safely housed in CCWC's Re-Entry transitional housing, and is working and rebuilding his life with the support of CCWC's

**86%**Program Services \$5,318,779

\$6,162,307 TOTAL EXPENSES Re-Entry Program.



## I, 064 HOME SERVICES VISITS TO WASHTENAW COUNTY SENIORS

VOLUNTEER
CAREGIVER RESPITE

CCWC's services don't just change those we serve—they change the lives of our staff and volunteers. Providing much needed respite for a few hours each week, CCWC's dedicated Volunteer Caregiver Respite (VCR) volunteers offer a meaningful lifeline to senior caregivers. John\*, a longtime VCR volunteer, shared his experience: "I started volunteering just to see if I would enjoy it. I wasn't sure what to expect. My first family was very welcoming, and even if the wife didn't leave the house, she was able to take a moment to herself. Her husband told me stories of his childhood while I visited with him... we talked about gardening and when I grew some zucchinis, I brought them over and he was delighted. It became a treat for me to visit (for me). After he passed away, I volunteered with another family and learned a few words in a language new to me, thanks to the patient teaching of family members. I became a part of their family. The mom recently passed away, and I am now looking forward to volunteering with a new family. I feel like each of the families I have been with have really enriched my life far more than I have theirs!"

\*Name changed to preserve confidentiality



626
HOURS OF
RESPITE
HOURS
PROVIDED



SENIOR SERVICES
HOME SERVICES

In 2024, the Home Services Program installed more than 235 safety devices and provided 676 hours of lawn care services and 64 hours clearing snow and ice. Snow removal services are critical for one client in particular who utilizes a wheelchair for mobility. This client receives daily home health services, as well as pharmacy and meal delivery, all of which will only provide services if the drive and walkway are free of snow and ice. CCWC's snow removal services ensure that this client, and many others, can access care without barriers.

#### 65 YEARS OF SERVICE

65 years ago, Catholic Charities Washtenaw County (CCWC) was established to change the lives of some of the most vulnerable persons in Washtenaw County and its surrounding communities. The organization initially focused on the needs of pregnant women and families, including the provision of food. Decades later, these foundational services remain active, alongside 16 additional programs, all sharing the vision of changing lives through compassionate service.





This plan, designed to strengthen and support CCWC mission and services over the next three years, comprises three main pillars:

#### **OUR MISSION**

To share the love and presence of Christ in our community through acts of compassion and mercy in a manner that respects the inherent dignity of every person.



#### **MISSION PILLAR**

Living with Faith and Zeal

To affirm our identity as a ministry of mercy that is both authentically Catholic and welcoming to all.



Changing lives through compassionate service.



#### **SERVICE PILLAR**

Serving with Dignity and Quality

Maximize impact by offering relevant, innovative, and meaningful service that meets current and evolving community needs.



Solidarity, Empowerment, Sustainability



#### **RESOURCES PILLAR**

**Building Resources and Relationships** 

Broaden, strengthen, and steward the circle of support that ensures CCWC's stability and sustainability.



Behavioral Health Services



Re-Entry Services



Family & Children



Senior Services



Pastoral Care

#### THANK YOU FOR YOUR GIFTS

None of what CCWC does would be possible without the steadfast and generous individuals and organizations that entrust their gifts to us. With faithful stewardship, CCWC is honored to partner with the following major donors:



\$100,000 +

**Diocese of Lansing** 

\$50,000 - \$99,999

Doris J. Bauer Trust Edward F. Redies Foundation, Inc.

\$25,000 - \$49,999

Ann Arbor Area Community Foundation Community Foundation for SE Michigan Kiwanis Club of Ann Arbor

#### \$10,000 - \$29,999

Ann Arbor Thrift Shop

Anonymous (2)

Mr. and Mrs. Theodore B. Barnes

Mr. and Mrs. Herbert R. Black, Jr.

Catholic Charities USA

**CE Gleeson Constructors Inc** 

The Helen McCalla Trust

Mr. and Mrs. James L. Hughes

Kathleen Hanlon-Lundberg and

Leiv Erik Lundberg

Dr. Deborah Oberdoerster

Mr. and Mrs. Timothy J. Patton

**Power Solutions** 

St. Francis of Assisi Catholic Church

St. Joseph Catholic Church

Mr. and Mrs. Richard N. Sarns

Mr. Thomas Sidlik and Ms. Rebecca Boylan

Mr. and Mrs. Charles G. Stanich

United Way for Southeastern Michigan

Weingartz

#### \$5,000 - \$9,999

**Anonymous** 

Mrs. Janice A. Austin

Big Family of Michigan

Mr. Joseph Borneo

**Brio Living Services** 

Dynamic Edge, Inc

Ms. Alison Gleeson

Dcn. and Mrs. John B. Goff

Mr. and Mrs. Carl W. Herstein

St. Louis Guanella

**Knights of Columbus** 

**Council #3092** 

Mr. John K. Lilley

Mr. and Mrs. Hugh Morgan

Mr. and Mrs. John Olszewski

Mr. and Mrs. Richard L. Platte

St. Andrew the Apostle Catholic Church

St. Thomas the Apostle Catholic Church

Mr. Matthew Scholand

**Trinity Health Ann Arbor** 

Mr. Ted Volz and Dr. Kathryn Volz

Ms. Judith L. Wojnowski

Dr. and Mrs. Edward Wojtys

#### \$1,000 - \$4,999

Anonymous

Ms. Henna Asher

Mr. and Mrs. William Atwell

Dr. and Mrs. James R. Baker, Jr.

Bank of Ann Arbor

Dr. and Mrs. Howard N. Bockbrader

Ms. Jenny Boudreaux

Mr. and Mrs. Richard W. Brown, Jr.

Mr. and Mrs. John A. Carriere

Mr. and Mrs. Peter Cavagnaro

Dr. and Mrs. William E. Chavey

Chelsea Milling Company

Ms. Grazia Damasceno

Ms. Kelly Davidson

Dcn. and Mrs. Lawrence Deford

Mr. and Mrs. Thomas Devereaux

Mr. and Mrs. Jack DiGiuseppe

Mr. and Mrs. James Driscoll

Mrs. Anne Duderstadt

Dr. Allen Dumont and Ms. Joy Jilek

Mr. and Mrs. John J. Edwards

Mrs. Linda Edwards-Brown

Mr. Douglas W. Elser

**Emmaus Health Partners** 

Mrs. Dorothy Farhat

Father Gabriel Richard High School

Mr. and Mrs. Alan K. Fellhauer

Dr. Michael S. Fitzsimmons and

Dr. Hope Haefner

Mr. and Mrs. Michael S. Flynn

Ms. LaSonia Forte and Mr. Michael Awkward

Dr. and Mrs. Douglas Geiger

Mr. and Mrs. Jesus Gonzalez

Mr. Mark A. Sundling and

Mrs. Nancy Graebner-Sundling

Mr. and Mrs. Richard P. Griffin

Mrs. Kathleen S. Griffiths

Mr. Nathan Branch and Mrs. Sally Guindi

Mr. and Mrs. William M. Harvey

Mrs. Ann Marie Heise

Mr. and Mrs. William M. Hermann

Mrs. Judy Johns

Mr. Douglas and Ms. Sunnie Johnson-Lain

Mrs. Michelle Kazanjian

Mr. and Mrs. Ken W. Kollman

Mr. Ronald E. Kramer

Mrs. Mary Laidlaw

Mr. and Mrs. Dave LaMoreaux

Mr. and Mrs. Stephen M. Lavender

**Lewis Jewelers** 

Mr. and Mrs. James R. Libs

Drs. Valdis and Austra Liepa

Mr. and Mrs. Thomas W. Litzler

Mr. James T. Low

Mr. John McCarthy

Ms. Karen Miller

Mr. Alan C. Mumby and

Mrs. Margot DeVine-Mumby

Ms. Barbara Murray

Mr. and Mrs. Paul Nickodemus

Dr. Gabriel Nuñez

#### 2024

Old St. Patrick Catholic Church

Ms. Mary Kay Pearson

The Honorable Steven D. Pepe

PKSA Karate Ann Arbor

Mr. and Mrs. David Ploucha

Pollock Investment Advisors, LLC

Mr. and Mrs. Michael R. Reid

**Retirement Income Solutions** 

St. Andrew Kim Korean Catholic Church

St. Mary Parish Chelsea

St. Mary Student Parish

Ms. Clare Savaglio

Dr. Rachael Schmedlen

Mr. Erik H. Serr

Mr. and Mrs. Edward A. Shaffran

Ms. Mary Shields

The Shrader Family Charitable Fund

Mr. Francisco Skrobola

Mr. and Mrs. Roderick J. Sorenson

Ms. Emily Swiss

Mr. and Mrs. William Tasch

Mr. and Mrs. Stephen P. Taylor

Mrs. Margaret J. Trapp

United Way of Washtenaw County

Mr. and Mrs. James Varani

Mr. David Wallace

Dr. and Mrs. Walter M. Whitehouse, Jr.

Mr. Mark Williams

World Medical Relief

#### \$500 - \$999

**Ann Arbor Pharmacy** 

Ms. Alexsandra E. Anteau

Mr. Joel D. Bailey

Mr. and Mrs. Jonathan A. Baron

Mr. and Mrs. James J. Birchler

Mr. and Mrs. William M. Black

Mr. Alex Bowman

Charities Aid Foundation of America

Mr. and Mrs. Clark Charnetski

Mr. Donald Collom

Mr. and Mrs. Robert Cousino

Mr. and Mrs. Domingo R. dela Fuente

Dorothea Sandra Art

Mr. and Mrs. Gregg Elliott

Mr. and Mrs. Thomas E. Fagan

Ms. Mary A. Fiorina

Mr. and Mrs. John C. Germain, Jr.

Dr. and Mrs. Paul S. Harkaway

Mr. Jack Harrington

Mr. and Mrs. Timothy Hogan

Mr. Michael Hudson

Mr. and Mrs. James W. Hume, Jr.

Mrs. Gaye H. Humphrey

Ms. Mary L. Jones

Dr. and Mrs. Thomas M. Kinnear

**Knights of Columbus Council 2959** 

Mr. and Mrs. Paul McCreadie

Mrs. Rose Ann McGarty

Mr. and Mrs. Patrick J. McNamara

Mr. and Mrs. Randy A. Musbach

Mr. and Mrs. Raymond O'Donnell

Mr. and Mrs. Robert Peper Mr. and Mrs. George Pomey

Ms. Sally J. Pryce

Mr. and Mrs. Mark G. Royce

Mr. and Mrs. William J. Short, III

Mr. and Mrs. Stephen K. Shulman

Mr. and Mrs. Mohamed Soofi

Dr. and Mrs. Brian Thelen
Travis Pointe Country Club

Mr. and Mrs. Christopher A. Turner

Mr. and Mrs. Terence A. Vogel

Mr. Edward Vuylsteke and Ms. Kathy Moilanen

Mr. Cyril J. Zilka

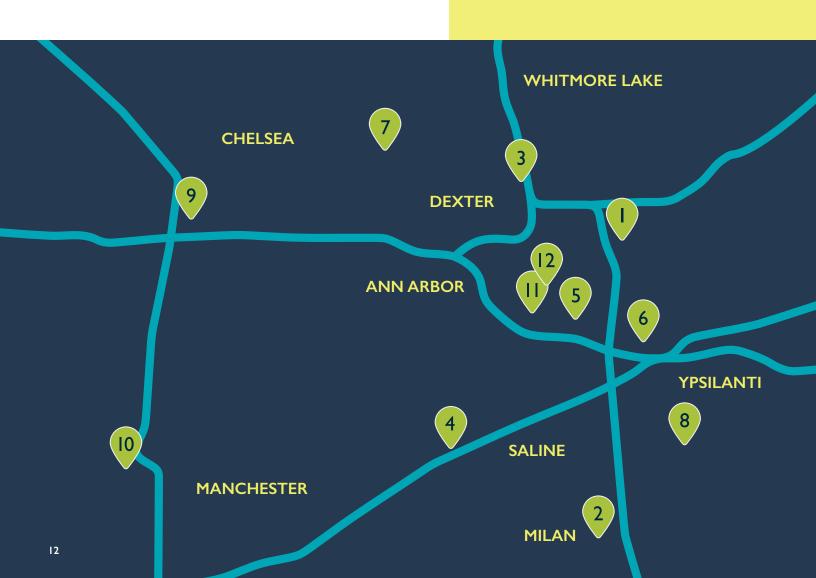


Our parishes are truly CCWC's partners in ministry. By providing needed items, from coats for children in foster care, hygiene items for Re-Entry clients, food for CCWC's food pantry, to diapers for pregnancy counseling, foster care, and adoption, they share generously to make CCWC's work possible. Parishioners share their time and talents while they work with us, volunteering both onsite at CCWC and in CCWC programs throughout the community, welcoming our clients in the lobby, keeping our seniors' homes safe, bringing Jesus in the Eucharist to residential care centers and prisons, offering Masses for CCWC's mission, and covering our work with prayer.

Our parishes make CCWC's work possible; in turn, CCWC makes it possible for our parishes to answer Christ's call to serve our brothers and sisters in need through meaningful service and formation opportunities.

#### Many thanks to the Catholic parishes of Washtenaw County:

- I. Christ the King, Ann Arbor
- 2. Immaculate Conception, Milan
- 3. Old St. Patrick, Ann Arbor
- 4. St. Andrew, Saline
- 5. St. Francis of Assisi, Ann Arbor
- 6. St. John the Baptist, Ypsilanti
- 7. St. Joseph, Dexter
- 8. St. Joseph, Ypsilanti
- 9. St. Mary of Chelsea
- 10. St. Mary, Manchester
- 11. St. Mary Student Parish, Ann Arbor
- 12. St. Thomas the Apostle, Ann Arbor



# 95% OF WCAC CLIENTS SAID THEY FELT INFORMED AND SUPPORTED THROUGH THE FORENSIC INTERVIEW AND CRIMINAL JUSTICE PROCESS



### PASTORAL CARE

CCWC's newest program, Pastoral Care, includes a team of volunteers who pray for our clients and staff. A volunteer recounted a story that touched her: "I greeted a client as he made his way into the lobby for his appointment. He immediately caught my attention because he just seemed tired and hopeless. After checking in at the desk, he wandered over to the chairs to wait. He spotted the Prayer Request box and headed over, wrote out a prayer and put it in the slot. Immediately his whole countenance and demeanor changed. He stood straighter, he smiled at me, his eyes were brighter. It was a visible difference! It was HOPE! I was so grateful that the amazing staff at Catholic Charities would not only provide for his physical needs while helping him build a future, but they would also be covering him in prayer. It brought tears to my eyes."

234
VOLUNTEERS
SERVED WITH
CCWC IN 2024

96%

MARRIAGE PREPARATION
PARTICIPANTS WERE
"GLAD" OR "VERY GLAD"
THEY COMPLETED CCWC'S
"A LASTING PROMISE" COURSE

27,208

VISITORS TO CCWC'S SENIOR RESOURCE CONNECT WEBSITE





**IMPACT STORY** 

#### PREGNANCY CASE MANAGEMENT

Serving over 250 women and babies in 2024, CCWC's Pregnancy Case Management Program changes lives. A client wrote us the following letter about her experience: "Shortly after moving to Ann Arbor, I discovered I was pregnant. I was excited but was not prepared. It was hard to admit that I needed help. My doctor referred me to CCWC when I needed resources to find a crib. When I spoke to one of CCWC's Pregnancy Case Managers, she told me not worry; this was going to be an amazing experience, and how happy she was for me.

99%
OF PREGNANCY
CASE MANAGEMENT
CLIENTS RECEIVED
PRENATAL CARE

The support I've received has changed my life forever. All my maternity clothes and my daughter's clothes have been provided by the program. CCWC also helped with furniture and household supplies that I needed. This support enabled me to not be as anxious about finding a job and saving money to provide for my daughter when she was born. I gained employment and was able to work up until the last few weeks of my pregnancy. CCWC's support help has helped me to remain clear headed, sober, excited, and able to be a very good mother to my new child. I do not feel alone at any time because CCWC is there."

474

CRISIS COUNSELING SESSIONS AT THE WASHTENAW CHILD ADVOCACY CENTER



#### Save the Date!

CCWC's annual event celebrating and supporting our mission will be held on the evening of:

Thursday, October 9 at Travis Pointe Country Club

**MORE DETAILS TO COME** 



#### **Stay in Touch**

Sign up for our monthly newsletter Connect with us on social media:









#### **Give**

Your support is welcome and appreciated!

Donate

#### Volunteer

We welcome volunteers to be part of our mission! Reach out to us at volunteer@ccwcwashtenaw.org

## Sove in Action



(734) 971-9781 | ccwcwashtenaw.org 4925 Packard Street | Ann Arbor, MI 48108