



2013

ANNUAL REPORT



Catholic Social Services
of Washtenaw County

The Marnee & John
DeVine Foundation

Serving all faiths, all ages and all walks of life since 1959

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Washtenaw County
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The Year In Review

Standing for, standing with...

Accountability is important. That our services result in positive outcomes is critical. We are entrusted with funder and donor dollars to run programs where lives improve, and we take that responsibility very seriously. CSSW is fully accredited by the US Council on Accreditation and our services exemplify those most rigorous standards as our standard operating procedures.

We serve innocent children, hard working parents and countless individuals striving to turn tragic circumstances into productive futures. The work is hard, but easy to explain. In real life, our commitment to community stewardship means that our work is also dedicated to individuals with troubled pasts and fragile individuals whose lives will always require support. These life experiences are far more difficult to understand and certainly less sympathetic.

At Catholic Social Services of Washtenaw, we stand up for those whose voices aren't heard and stand with those who need continuing support. Our goal is to stabilize lives of chaos and upheaval to keep new problems from occurring. The work of maintenance is ongoing, perhaps for a lifetime, but accomplishes two essential outcomes: our community is safer and the basic human dignity of our fellow human beings is preserved.

As you read through this report, we ask you to join with us in celebrating the depth and breadth of our work in 2013-- the service of two dozen programs, the wonderful successes and accomplishments, and the quiet joy of lives having simply realized more balance and serenity.

We are grateful for your interest and support.



Larry Voight, LMSW
President
Catholic Social Services
of Washtenaw County



Anna Schork
Chair
Catholic Social Services
of Washtenaw County



James Libs
President
The Marnee & John
DeVine Foundation

Programs & Services

Counseling

Alternatives to Domestic Aggression
 Behavioral Health Counseling Services
 Marriage Preparation
 Prisoner ReEntry
 RENEW for Women
 Substance Abuse Treatment Services

Food, Health & Housing

Emergency Food
 Housing Support Services
 HVA Patient Advocacy
 Intentional Communities of Washtenaw

Parenting & Families

Families First
 Family Time
 Family Assessment Clinic
 Healthy Families
 Washtenaw Child Advocacy Center

Pregnancy & Adoption

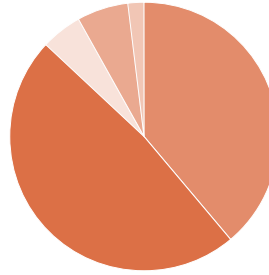
Adoption Services
 Father Patrick Jackson House
 Foster Care
 Post-Adoption Services
 Pregnancy Counseling

Seniors

Adult Day Services - "The Oaks"
 Grandparents as Parents
 Medicare/Medicaid Assistance
 Neighborhood Senior Services
 Resource Advocacy
 Interfaith Volunteer Caregivers
 RSVP (Senior Volunteer)
 Tax Assistance

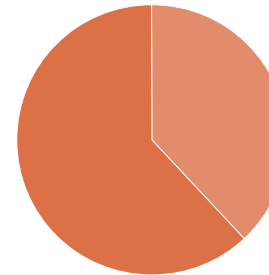
Collaborations

Blueprint for Aging
 Casa Latina
 FUSE - Frequent User Systems Engagement
 Literacy Coalition of Washtenaw County
 Prisoner ReEntry
 Washtenaw Housing Alliance
 WITH Housing



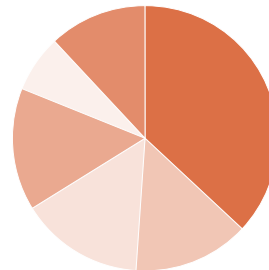
Age Ranges

Older Adults (61+) 39%
 Adults (25-60) 48%
 Young Adults (20-24) 5%
 School Age (5-19) 6%
 Pre-School (0-4) 2%



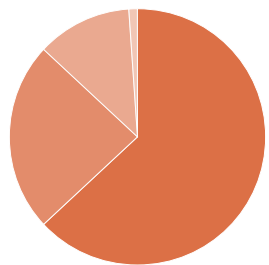
Gender

Men 38%
 Women 62%



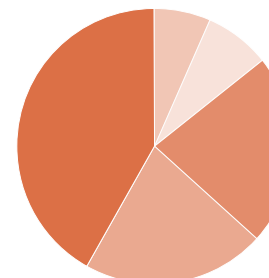
Income Ranges

<\$5,000 37%
 \$5,000-\$9,999 14%
 \$10,000-\$14,000 15%
 \$15,000-\$24,999 15%
 \$25,000-\$34,999 7%
 >\$35,000 12%



Religious Preference

Catholic 12%
 Islam 1%
 Non-Denominational/Unknown 63%
 Protestant 24%



Program Areas

Counseling 22%
 Food, Health & Housing 21%
 Parenting & Families 8%
 Pregnancy & Adoption 7%
 Seniors 42%

Percentages based on number of clients reporting and rounded to the nearest whole number.

2013 Agency Highlights

- The Agency has been reaccredited by the Council on Accreditation (COA). Client services and administrative policies are accredited by COA every three years through a process of investigation and interviews. Findings are then reviewed and measured against the highest and most rigorous standards in social work.

“Catholic Social Services of Washtenaw County was expedited through the Pre-Commission Review Report process as a result of not having any out of compliance ratings in any of the fundamental practice standards. Congratulations on this amazing achievement.”

- The agency enjoyed its first annual Former Board Member Luncheon in mid-June. President Larry



Above: Recognition Wall
Left: Darlene Eagle, Judy Turner & Dorothy Farhat



Voight and Board of Directors Chair Mike Reid provided an overview of CSSW history and current operations. Emeritus

Trustee Dottie Farhat shared a special tribute in memory of John DeVine. The event honored former board members who attended and established renewed contact with many who could not attend. Immediately following the luncheon, Tony Glinke, President of the Marnee & John DeVine Foundation, unveiled the new Recognition Wall created to recognize a first phase of supporters and stakeholders.

- CSSW welcomed 10 students from Shingu and Daejin Universities from South Korea in June. The students graciously and energetically involved themselves at CSSW, most notably in the following programs: The Oaks Adult Day Services, Intentional Communities of Washtenaw, Alternatives to Domestic Aggression, Emergency Food, and Prisoner Reentry. Their assignments included nearly 1800 hours of assigned time in our programs and an impressive level of initiative with our client services.



- CSSW President Larry Voight and Board of Directors Chair Michael Reid visited South Korea to formalize a set of professional and organizational relationships. The trip included the signing of a Memorandum of Understanding with Pocheon Healthy Family Support Center, Pocheon Multicultural Family Center, and Daejin University. CSSW continues to extend its reach, working with partners to affect positive change in communities locally and internationally.

Counseling

- Livingston Prisoner Re-entry (LPR) partnered with the Howell Police Department who provided refurbished bicycles to participants in need of transportation.
- Washtenaw Prisoner ReEntry initiated a collaboration with Packard Health that allows program participants with no or low income and no insurance to receive health care until the Medicaid expansion is implemented. This collaboration leverages donations made to WPR from local community supporters to provide a vital service to participants who would otherwise have been unable to access healthcare.
- CSSW has expanded its ability to provide mental health services to Spanish speaking clients. Collaboration with the Washtenaw Health Plan and funding from the Flinn Foundation allowed the agency to increase staffing to include bi-lingual therapists and administrative staff.



Deputy Dave Loar collecting bikes for LPR.

Food, Health & Housing

- Ninety-two percent of the 1800 households who participate in the Food Program report incomes of less than \$15,000 annually. The median income is \$4,200 annually and 36% report at least one member of the family has a

physical or mental disability. More than 325,000 pounds of food was distributed, 29% of the total was fresh produce. In addition to receiving a 3-5 day supply of food, participants often meet with staff for referrals to affordable resources in the community including baby formula, clothing, car repair and dental services.



Sergeant Kott & Charles Tackett

- Charles Tackett, a resident of the Housing Support Services program, was honored on July 23 for his service in the Vietnam war. Mr. Tackett's military records and medals were lost 43 years ago. The Army recently reviewed his case record and confirmed his exemplary service. New medals were presented by Sergeant Kott at the Fresh Start Clubhouse, followed by a small reception.

- The Huron Valley Ambulance (HVA) Program has expanded its reach; the program now covers eight counties from Jackson to Monroe. This program is a partnership between CSSW and Huron Valley Ambulance (HVA) to provide case management intervention for individuals who make frequent 9-1-1 calls beyond the scope of existing resources. HVA engages individuals who have fallen through the cracks and links them to community resources including medical and mental health services, substance abuse treatment, government benefits and housing assistance.

Pregnancy & Adoption

- The 16th annual Birth Mother's Day Celebration was held Saturday, May 11th. The room was full and lively as more than 20 birth mothers, a few birth fathers, and fifty adoptive families shared experiences and brunch. Many community businesses generously donated food, drinks, and treats for the brunch. Each of our birth parents were given a bracelet engraved with the word, Agape, as a gift to take away with them.
- CSSW received its Foster Care license and began program services as of May 1, 2013. CSSW offers foster care for children who have been separated from their birth families for reasons of abuse and/or neglect. Through the family-to-family approach, CSSW licenses foster families to provide a safe, loving temporary home until the child is able to be reunified with their birth family.

Seniors

- Senior Services staff celebrated the 90th birthday of Lola Ashby during her regular Tuesday morning shift at RSVP. Lola has shared her time and skills with CSSW for many years.



- Senior Services worked with **RSVP Volunteer Lola Ashby** Greater Michigan Mechanical Services and Contractors of America and UA Local 190 Plumbers and Pipefitters in providing free furnace inspections for some of our older adult consumers for the 23rd time. Twenty-four people received help in preparing their homes for the winter. Local 190 provided breakfast and lunch for the 40+ volunteers as well as the necessary supplies/parts. Three furnaces with problems that were of a major safety concerns were addressed right away. Other activity included:

- 24 furnaces were cleaned and lubed and checked for operation and safety, 23 furnace filters were changed
- 57 smoke alarms were checked and batteries changed
- 11 smoke alarms were replaced
- 24 carbon monoxide detectors were checked, 5 detectors were replaced

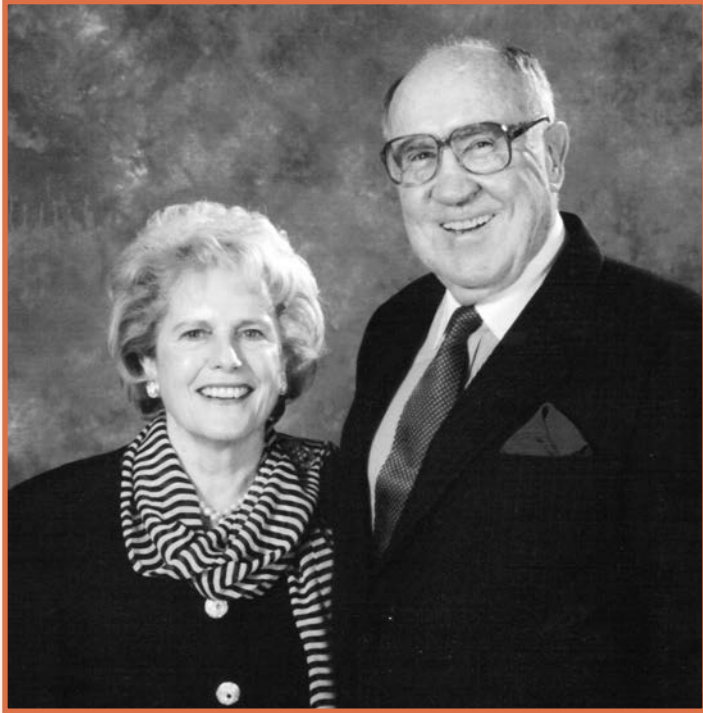
Pawsitive Comfort Social Support Therapy Dogs Workshop

The Pawsitive Comfort Social Support Therapy Dogs Workshop took place on November 21. Social workers and other attendees earned Continuing Education Units from nationally renowned service dog trainer and behaviorist Michelle McCarthy. Training included how therapy dogs can help in community settings (hospitals, schools, etc) as well as in family homes with special needs individuals. Michelle also discussed best practice and legal requirements of owners and institutions.

Additionally, Kit Fuller, a local psychotherapist, shared her experience with therapy dogs and the wonderful contribution they make to her practice.



The Marnee & John DeVine Foundation of Catholic Social Services of Washtenaw County



As the philanthropic arm of Catholic Social Services of Washtenaw County, The Marnee & John DeVine Foundation has the responsibility to both raise and invest funds to support Agency programs. The DeVine Trustees work closely with the CSSW Board of Directors, who determine budgetary priorities and expenditures.

To best support the Agency and meet the need of our contributors, the Marnee and John DeVine Foundation has established permanent endowment funds that provide a source for perpetual income and stability for CSSW programs. Donors have the choice of making an outright gift to endowment, leaving a gift through a will or trust, or designating CSSW as the beneficiary of life insurance and/or retirement benefits. Gift planning assistance is available to meet your specific goals. Gifts can be made directly to The Marnee & John DeVine Foundation Endowment Fund or can be made to the CSSW Endowment Funds at either the Ann Arbor Area Community Foundation or the Community Foundation for Southeast Michigan.

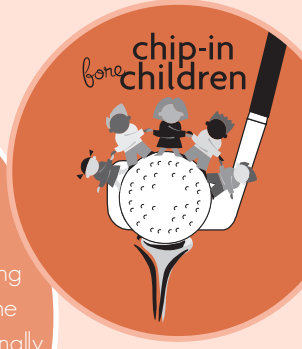
For additional information, please call 734.971.9781, ext. 313 or email development@csswashtenaw.org.

John DeVine
Feb 5, 1920 - May 27, 2013

"How fortunate CSSW has been to have had such a leader who saw a need and had the courage and intelligence to go forward and do something worthwhile about it. With humor, perseverance, desire and humility he was able to accomplish much."
-Dottie Farhat, Emeritus Trustee



The annual "Chip in Fore Children" Golf outing was held July 22nd at Travis Pointe Country Club with twenty teams participating. Award winning sportscaster Jim Brandstatter acted as emcee and auctioneer for the event bringing a special and hilarious color commentary to the proceedings. The Harbough Foundation additionally awarded CSSW a \$10,000 grant in honor of John DeVine to support the Washtenaw Child Advocacy Center and the Father Pat Jackson House. Overall the event raised more than \$30,000 for these important programs.



Susan Edwards, Gayle Hood & Karen Gordon



Peggy & Brian Kelley



Judy & Ken Johns



"Nord" (John) Nordlinger, Cueter Chrysler Jeep Dodge Ram



Emcee Jim Brandstatter with Ian Glassford & Mary King

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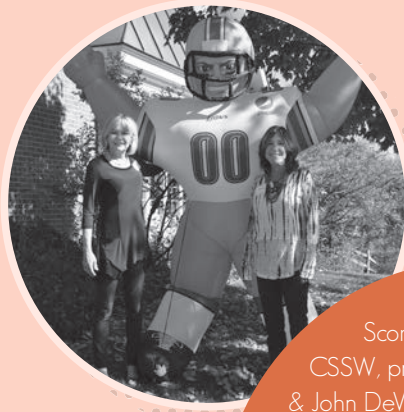
Officers Association

Ross-Beakes Collision

Mary Jo Sandberg, DDS

Michael & Anne Schork

Mark K. Smith, Raymond James



Event Chairs Mary
Kay Pearson &
Margot DeVine-
Mumby.



Score A Touchdown for CSSW, presented by the Marnee & John DeVine Foundation, took place October 13 at Barton Hills Country Club. The event raised more than \$80,000 for CSSW programs, and included tailgate food, a raffle, and a live auction, with Dr. Kim Eagle acting as auctioneer. CSSW is especially grateful to Event Chairs Margot DeVine-Mumby & Mary Kay Pearson and Honorary Chairs Herb & Chris Black for spearheading the event.



Sister Yvonne Gellise &
Sister Judy Vanderveen



Emcee Dr. Kim Eagle
with Ann Dodge



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Mary Beth Strassel & Chris Black



Rosa & Eugenius Ang



Susan Edwards &
Larry Voight

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2013 Supporters - Catholic Social Services of Washtenaw County and the Marnee & John DeVine Foundation

The following list includes all unrestricted, program-restricted, special event and endowment gifts. CSSW makes every effort to ensure gifts are acknowledged accurately. If you find any errors or exclusions, please call the Development Office at 734.971.9781 ext. 334.

\$15,000+

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United Way Day of Action



In honor of the United Way Day of Action on June 21, **Truven Health** staff members washed windows at the Packard Office. CSSW is so grateful to these hard workers who came out to lend a helping hand!

Additionally, volunteers from **Retirement Income Solutions** painted the interior of the Father Patrick Jackson House and did a beautiful job enhancing the facility.

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 Ms. Adelaide Laetz
 The Honorable Archie J. Brown and
 Dr. Barbara J. LaHood

The Family Assessment Clinic (FAC) Joins CSSW!



The Family Assessment Clinic (FAC) became a program of CSSW in early 2013 through collaboration with University of Michigan School of Social Work. This work aligns perfectly with the mission of CSSW and builds on extensive work in child advocacy for survivors of physical and sexual assault. Through

this partnership CSSW-FAC will share expertise and engage in state-of-the-art assessments and evidence-based interventions focused on complex child maltreatment cases. The CSSW-FAC also offers interdisciplinary student training for Master's and Doctorate degrees and offers psycho-educational groups throughout the year.

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 Ms. Linda J. Lampman
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FOSTER CHANGE · FOSTER HOPE · FOSTER A CHILD

CSSW is currently looking for families that can provide foster children with nurturing and safe homes.

Foster parents are:

- Committed to working with a child's birth parents
- Supportive of the effort of returning children to their homes
- Encouraging teens toward independent living
- Able to work with children who have emotional and behavioral needs
- Willing to provide a permanent home if necessary

The process of becoming a licensed foster parent is critical to ensure the safety of both the parent and child. There are no costs associated with the licensing and training process to potential foster parents. Foster parenting is a unique and rewarding experience. Foster parents have the opportunity to bond with the child and learn how to properly handle challenges when they arise.

For information on becoming a foster parent:
csswashtenaw.org
 call 734.971.9781 ext. 448.



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Gifts in Kind

1154 LLL Studio
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 Ann Arbor Convention & Visitors Bureau
 Ann Arbor Plastics, Inc.
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 Arbor Springs Water Co.
 Ayla & Co.
 Barton Hills Country Club
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 Chelsea Flower Shop
 Chelsea Milling Company
 Cherry Republic
 City of Ann Arbor Golf Enterprise Unit
 Costco Wholesale
 Dimo's Deli and Donuts
 Eagle Crest Conference Resort
 Elk Ridge Golf Club
 Falling Waters
 Fringes Hair Salon
 Glacier Hills Retirement Community
 Gold Fastpitch
 Interim Healthcare
 Joe Muer Seafood
 Knights Steakhouse
 Lewis Jewelers
 Liberty Athletic Club
 Lily Grace Cosmetics
 Lincoln Golden Ages
 Mac's Acadian Seafood
 Mainstreet Ventures
 Mast Shoes
 Matthaei Botanical Gardens & Nichols



On June 19, the CSSW staff joined together to celebrate their accomplishments over the last year.

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 M-Den
 Meijer
 Mr. and Mrs. Arnold R. Blakney
 Mr. and Mrs. Brian P. Kelley
 Mr. and Mrs. Chris Morgan
 Mr. and Mrs. Donald A. Courtois
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 Ten Thousand Villages of Huron Valley
 The Ark
 The Cobblestone Rose
 The Legacy by Arthur Hills
 The Order of the Fishermen
 Ministry Head Start
 The Picture Frame Co.
 The Purple Rose Theatre Co.
 United Bank & Trust - Washtenaw
 Vineyard Vines
 Weber's Inn
 Zingerman's Community of Businesses

Other Funding Sources

Area Agency on Aging 1-B
 Ann Arbor Area Community Foundation
 Ann Arbor Transportation Authority
 Ann Arbor Housing Commission
 Children's Trust Fund
 Corporation for National and
 Community Service
 Corporation for Supportive Housing
 Michigan Department of Human Services
 Michigan Department of Corrections
 FEMA
 Food Gatherers
 Washtenaw Family Support Network
 Housing First
 Housing of Urban Development
 Huron Valley Ambulance
 Michigan Domestic Violence Prevention
 and Treatment Board
 Michigan Commission for the Blind
 Michigan State Housing &
 Development Authority
 National Children's Alliance - Michigan
 Chapter
 State of Michigan - Office of Services
 to the Aging
 Safe Havens
 US Department of Justice, Victims
 of Crime Act (VOCA)
 Washtenaw County
 Washtenaw County Department
 of Human Services
 Washtenaw Community Health Organization
 Washtenaw Coordinated Funders

St. Patrick's Day Feast

The 2013 St. Patrick's Day Feast raised over \$28,000 to support the Father Patrick Jackson House program; a safe haven for pregnant and parenting adolescents and their children.

The festive event, co-chaired by Joseph Easthope and Brian Kelley, was held at St. Andrew the Apostle Parish in Saline, and featured a former resident of Father Pat's as the guest speaker.

A special thanks to everyone who attended and made the Feast a huge success!

Father Patrick Jackson
HOUSE
Program



Above: Herb & Chris Black
Right: Margaret & the Honorable Timothy O'Connors



Left: A young attendee enjoying the children's activity area.
Below: John & Gretchen McCann, Marilyn & Dr. Doug Geiger and Cathy DeHann



2013 Revenue & Expenses

REVENUE

Program Service Fees	720,004	9.50%
Public Funds	4,918,740	64.30%
Miscellaneous	335,337	4.40%
Contributions & Private Grants	1,024,609	13.40%
Diocese of Lansing	93,909	1.20%
United Way	298,945	3.90%
Special Events (net)	91,047	1.20%
Endowment	161,844	2.10%
Total	7,644,435	100.0%

EXPENSES

Program Services	6,729,299	92.8%
Management & General	191,317	2.6%
Development	327,709	4.5%
Total	7,248,325	100.0%

As of 12.31.13. Audited financials represent the consolidated financial statements of Catholic Social Services of Washtenaw County and The Marnee & John DeVine Foundation. The Marnee & John DeVine Foundation was established in 1992 to solicit, receive and administer funds for distribution to Catholic Social Services of Washtenaw County.

40th Annual RSVP Luncheon



The 40th annual RSVP recognition luncheon took place June 13. More than 125 program members enjoyed lunch, musical entertainment provided by their peers and a presentation from Guest Speaker Tara Griffith, Volunteer Coordinator for Matthaei Botanical Gardens and Nichols Arboretum. Several special recognition awards were presented to volunteers for their dedication and hard work.



Esther Reilly & Evelyn Griffin



Linda Klimach sang to her fellow volunteers and also accepted an award.

The event concluded with a raffle, thanks to the generosity of our community and local businesses. In 2013, 336 RSVP volunteers contributing 49,656 community service hours to Washtenaw County. This is a group of people who deserve a celebration!



*4925 Packard Road
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